

CONTRACTED SPECIALIST PATIENT SATISFACTION REPORT
AMIRNOVIN MD,RAMIN - SURGERY - NEURO
REGION I
2nd Quarter 2011 Survey Results

Overall Clinician	What impressed you the most?	What can we do to improve?
Completely Satisfied	Honest - Confident - 'Told it like it is' A can do attitude. Dr. Amirnovin made me feel 100% in his ability to help me.	It was all good.
Completely Satisfied	In the interview very fast and very good communication. My wife, the patient, felt doctor was good and patient.	Just keep your present care of service and you will be very good.
Completely Satisfied		On this form, in the first section #2-9, one of the choices should have 'N/A'. 2 or 3 questions didn't really apply.
Completely Satisfied	Dr. Amirnovin was excellent. He really took the time to explain his diagnosis in detail with myself (the patient) and my husband, who accompanied me to the consultation. He really treated me like a patient, not just a chart number. I appreciated his sincerity and his compassionate and charming bedside manner. I left his office feeling confident about my medical options. I highly recommend Dr. Amirnovin to anyone who is in need of his services.	
Completely Satisfied	Very compassionate doctor, explains everything, takes his time to talk and explain MRI's and X-rays after checking patient. He takes them to his office and discusses a plan.	Nothing he is an excellent doctor.
Completely Satisfied	As always, Dr. Amirnovin was extremely pleasant and professional. He took the time to make sure I understood my MRI and he listened to my concerns. I feel I am very fortunate to have Dr. Amirnovin as part of my health care program. He is absolutely the best.	
Completely Satisfied	Taking time to explain, being patient when explaining.	
Very Satisfied	He answered my questions and explained clearly what he would do.	
Very Satisfied	He is very honest with his explanation.	He is very good and I like him.
Very Satisfied	Because he did surgical on me (6-3-2010) spinal cord cervical single. He treat my medical condition very good and feel safe with him.	There is nothing. He just good what he does for me. I feel safe with him.
Very Satisfied	Kindness and concern.	Nothing.
Very Satisfied	Plenty of time was given to answer questions, concerns and explanation for care. He made recommendations and treated me as if I mattered.	I haven't completed my follow up with the specialist at this time.
Very Satisfied	Explanation of the procedure was very clear.	